

FREQUENTLY ASKED QUESTIONS:

- **What is required to file an online report?**

- A valid email address & valid contact phone number
- A valid driver's license or social security number
- A valid address of incident occurrence within the Sacramento County Sheriff's Office or Rancho Cordova Police Department's jurisdiction.
- Required identifying information for your report. Example: Date of birth, race, ethnicity, vehicle info (if applicable), suspect info (if applicable) etc.

- **What types of crimes **CAN** I report online?**

- Assault (No physical contact or domestic violence)
- Citizen Information Report
- Financial Fraud/Identity Theft/Money Scams
- Illegal Dumping
- Lost Property
- Property theft (Must be less than \$10,000 to report online) ***NOTE:** Firearm thefts cannot be reported online. Please call non-emergency at 916-874-5115.
- Take Me Home Safely Registration ***NOTE:** This is not to file a missing person report. Please call 911 if at risk or non-emergency at 916-874-5115 to report a missing person.
- Telephone harassment ***NOTE:** If you have a valid restraining order, this must be reported by calling non-emergency at 916-874-5115.
- Theft from a vehicle (Must be less than \$10,000 to report online)
- Vandalism (Must be less than \$10,000 to report online)
- Supplemental reports to add additional information to a report already submitted & approved.

- **What to do if the address of occurrence is on the American River Parkway or a Park & Ride in the Unincorporated County of Sacramento or the City of Rancho Cordova?**

- Google or map the incident occurrence location & locate the nearest park, business or residential address to use to validate your address. In the narrative of your report add additional details for a more exact location. Example: If you lost property on the Parkway at Hagan Park in Rancho Cordova, use the park address 2197 Chase Dr & describe in the narrative if you were on the trail, on the water, in the parking lot, any mile markers etc.

- **What to do if you do NOT have an exact address & only have cross streets?**

- Find the nearest address to where the cross streets are located to validate your address & list the cross streets in the narrative in your report.

NOTE: If you Cannot get your address to validate from one or more of the above FAQs, please [click here](#) to find & contact your local service center for assistance.